

Wing man

As part of my research on leadership for our Coaching Workshops, I met with several Houston-area entrepreneurs to determine what a CEO wants in a CFO. Here were some of their thoughts...

- We should complement each other
- To present and sell the financial picture to others
- Know where we don't want to end up
- Generate ideas to improve the business model
- Understand the business
- Sense of confidence
- Peek around corners
- Model projects and ideas



One of the last people I met with made a comment that I felt summed up all the things the CEOs were looking for. He said he was basically looking for a **wingman**.





What does it mean to be a wingman?

Wikipedia says this:

"The wingman's role is to add an element of mutual support to aerial combat. The presence of a wingman makes the flight both offensively and defensively more capable by increasing firepower and situational awareness, permitting the attack of enemies, and increasing the ability to employ more dynamic tactics."

So to paraphrase, the wingman's job is to support the leader by helping to **assess the situation**, **take out obstacles**, and **adapt to change**, which improves the ability to **achieve goals** and mitigate risk.



Assessing the Situation

CEOs want a CFO who help them determine the "lay of the land". Often, they do this by:

- projecting financial needs
- modeling new ideas
- preparing "what if" scenarios

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They work within the organization to build relationships with other functional areas and determine what their needs and opportunities are. They also represent the company externally to bankers and investors to determine what opportunities the company has for growth.

A CFO wingman helps bring clarity to the situation so that better decisions can be made.



Taking Out Obstacles

Consider the following:

CEO – excellent at developing new ideas

CFO – excellent at identifying problems

See any potential communication issues?

What some CFOs fail to realize is that the CEO looks to them to provide solutions rather than to simply point out how things can go wrong.

A CFO wingman doesn't shoot down each new idea, but looks to find a creative way to make the idea work in a financially sound way.



Adapting to Change

Another consideration...

CEO – initiators of change

CFO – seek to stabilize

Most CFOs react to change by seeking to stabilize the environment. Since most CEOs are great initiators of change, this can lead to frustration on both parts.

One way a CFO can avoid the frustration is to be a sounding board for new ideas. If the CFO is part of the vetting process, he or she will not only be more likely to be on board with the new idea but will also be able to guide the creative process in a way that ensures a greater degree of success.



As a result, the CFO develops a better understanding of company goals and is more comfortable contributing their own ideas on how to grow the company.

A CFO wingman realizes that the best way to address change isn't to fight it, but to adapt to it.





Achieving Goals

CEO – grow the company

CFO – grow the company *profitably*

The goal for most CEOs is to grow the company. CFOs can help make sure the organization reach this goal **profitably** by:

- cutting costs
- improving productivity
- assisting in developing sound pricing strategies



Since the CFO has control over most overhead costs, they usually are very skilled at cost cutting. CFOs looking to improve productivity can often make the most impact by helping to determine what the company's key performance indicators are and developing reports to track these KPIs.

The area outside of most CFOs' comfort zone is pricing. Often, prices are set with input from sales and operations without consideration of the company's economic model. The CFO can provide this vital information to ensure that the prices set will result in profitable sales.

A CFO wingman shares the leader's vision and helps him or her achieve it.

Want to become a trusted advisor to your CEO? You have to become their wingman.

