# **5** GUIDING PRINCIPLES

# RECRUITING A STAR-QUALITY TEAM



Don't Hire Someone You Wouldn't Eat Lunch With

If you can't eat a meal with someone, how are you going to work well under stress?

Check yourself...

- Does the conversation feel natural?
- Does it feel that your values are aligned?

# Determine the Job, Then Find the Person

Don't redefine the position to fit a particular candidate's skills. Determine the role to be filled and focus on filling that role.



# Check yourself...

- Do you have a clear job description?
- Do you know what personality traits are missing from your team?
- Have you documented exactly what you're looking for to hold yourself

accountable? (If you feel too strongly about the previous principle-eating

lunch with the candidate—you may rationalize changes to the role).





The cost of lost productivity by making a bad hire often outweighs the cost of taking your time to fill the position.

## Guiding principle in action...

- Set-up temporary assistance to support the job functions while the position is being filled. This way, there is less pressure to immediately find someone.
- Conduct multiple interviews with various team members, getting to know the candidate thoroughly.
- Allow yourself and the candidate time to think it through before making a final decision.

# Hire for Talent, Train for Skills



# Many skills can be taught. Focus on whether the candidate has the talent to grow within the organization.

### Check yourself...

- Does the candidate have a demonstrated history of rising to the occasion?
- Has the interview provided insight into these occasions? Consider the

### following interview topics:

- "Tell me about a time when you overcame a significant challenge."
- "Tell me about the last time you were promoted. How did you achieve it?"
- "Tell me about a time when you grew into a role when you didn't have the necessary skills from the onset."



# If You Know the Last Chapter, Get There



If you know someone is not a good hire, address the issue immediately. The longer you delay, the farther away you are from starting over.

# Check yourself using the previous principles...

- If you don't see yourself having lunch with the person, end it.
- If you like him or her but they don't fit what you need for the position, end it.
- If he or she has the skills, but lacks the talent that the organization needs,

end it.

